

One-Stop Public Services Online

- Rolling out e-Services quickly and efficiently

Toppan Ecquaria is the Chief Architect who developed Singapore's **Public Service Infrastructure (PSI)**, a central government-wide infrastructure that allows quick and efficient deployment of e-Services.

<http://www.ecitizen.gov.sg>

Ambitious eGAP I Goal

"Two years ago, we set ourselves an ambitious target - to make key public services that can be delivered electronically, to be electronically available by the end of year 2001."

Dr Tony Tan, Then Deputy Prime Minister
Speech made in June 2000

Value of PSI

"PSi allows government agencies to share components such as payment gateways, electronic data exchange, authentication and other security features in the development and deployment of their e-Services."

Ms Tan Swee Hua, Director of Electronic Services
Division, Government Chief Information Office, Infocomm Development Authority of Singapore (IDA)

Best Practice

"PSi has become the best practice for e-Government infrastructure. We are proud to be IDA's technology partner to help them achieve their strategic objectives."

Dr Foong Wai Keong
Managing Director
Toppan Ecquaria Pte. Ltd.



KEY MILESTONES & ACCOLADES

- 2000 eGAP I (PSI) initiative unveiled
- Feb 2000 Project awarded to Toppan Ecquaria
- PSi productised into Ecquaria SOP™
- Feb 2001 PSI launched by Ministry of Finance and IDA
- First Integrated government-wide infrastructure in Southeast Asia
- World's largest J2EE deployment and Singapore Government's first proven SOA success story
- New Singapore Shares e-Service launched in record time of 3 weeks
- 2002 E-Gov 2002 Award
- Stockholm Challenge Award
- CIO Asia Award
- Intelligent Enterprise Award
- 2007 Over 1,700 e-Services available online

ONE Infrastructure for ALL Government e-Services

What is PSi?

Public Service Infrastructure (PSi) is a key e-Government initiative under Singapore Government's \$1.5 billion e-Government Action Plan I (eGAP I).

PSi provides the infrastructure, application services, and e-Service development environment to allow government agencies to rapidly develop e-Services.

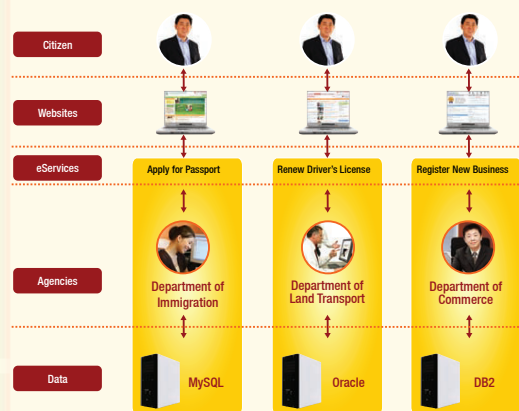
Common components such as payment, authentication and data exchange are "built-once, re-used always" services that agencies do not need to develop on their own. By leveraging these building blocks, development time is significantly reduced from months to days.



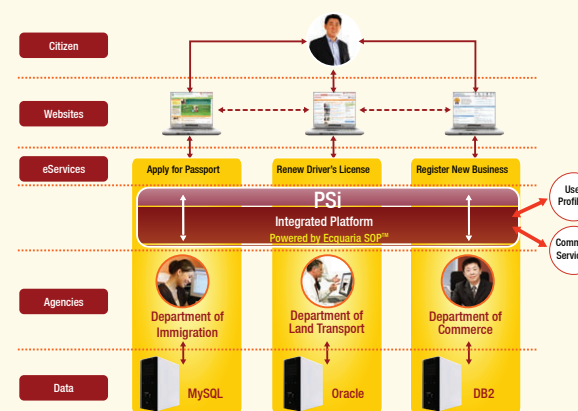
The eCitizen portal www.ecitizen.gov.sg which rides on PSi is designed as a single window to public services. Here, services are organized according to life events instead of by departments and agencies.

Whether it is to look for a job, apply for a housing flat or file his income tax, citizens can now transact seamlessly online at the click of the mouse.

Traditional Online Government: Existing Approach



E-Government: Integrated Approach



Integrated Approach

- ✓ Speedy development of new e-Services
- ✓ Re-use commonly shared services
- ✓ Share costs across all services
- ✓ Reduced incremental cost for new services
- ✓ Flexibility to change requirements