

What is Ecquaria Government Platform?

The Ecquaria Government Platform (EGP) is a central system that provides a relevant and ready-built platform for quick and mass deployment of online services (digital services). It helps governments to successfully transform current counter services into online services using web and mobile technologies, with the goal of reaping valuable return on investment in the form of social and economic development.

A complete suite of digital services for Digital Government efficiency

The Ecquaria Government Platform

- Puts citizens and government first to give you a purposeful digital government
- Has modules that citizens and government may use right away out-of-the-box to save you from rebuilding
- Provides proven digital service creation tools to match your high standards of excellence



Citizens, Residents, Businesses, Foreigners

Business registration
Licence application
Housing application
Welfare application
Travel documents
Retirement fund
Health insurance

Tax filing
Grant application
Education registration
Law enforcement
Feedback & complaints
Community outreach
Many, many more...

Citizen Centre



Agency admin, Back-officers, Front-officers, Government representatives

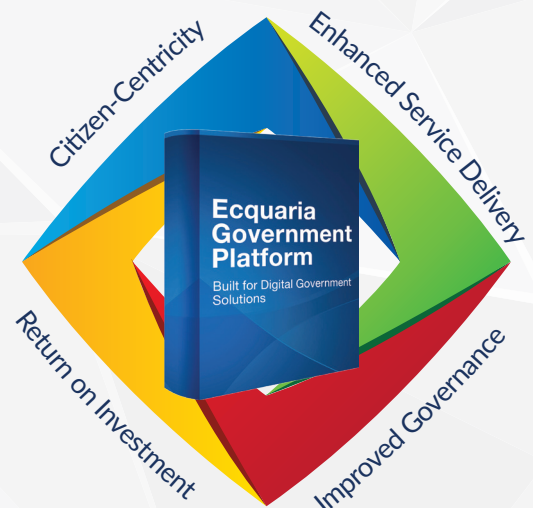
Government Centre

Administrative, processing and tracking features for government users at working and leadership levels



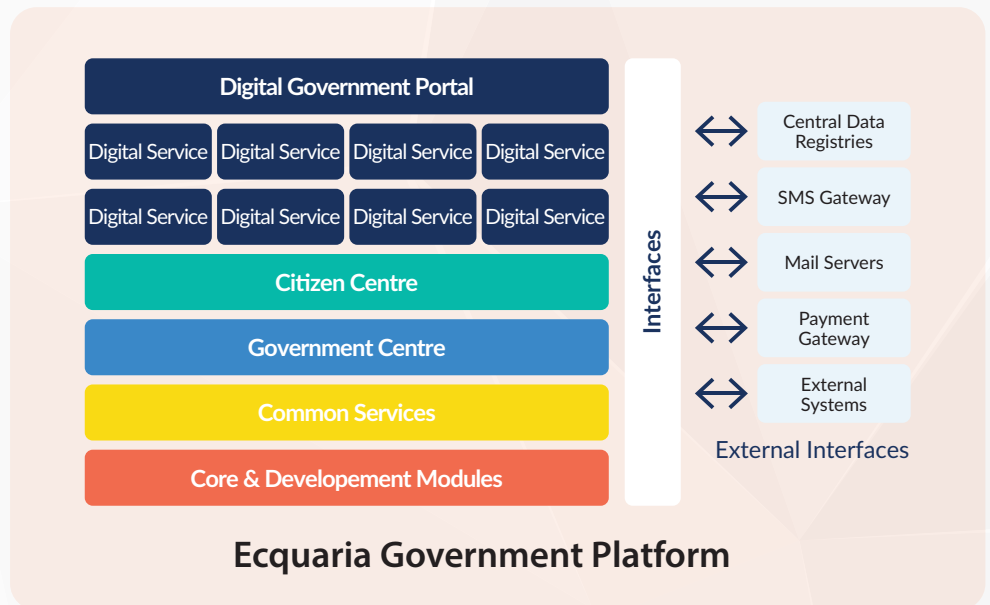
Aimed for Digital Government Excellence

Anyone can have an idea for digital government, but the one that works always has proven technology backed by solid vision for both government and citizens. EGP is driven by four vision elements for digital government excellence.



A Product for Citizens and Government

In addition to software framework that facilitates development work, the EGP offers a complete package of ready-to-use modules. Together, these modules form a sound foundation for an integrated digital government.



Government Portal & Digital Services

Single window to government information and digital services.

- Digital government portal
- Government directory
- Digital services directory
- Digital services information

Citizen Centre

One-stop online service counter offering convenience and service quality to citizens.

- Service Tracker – submission progress tracking
- Message Hub – messages from the government
- Document Vault – official documents

Government Centre

A suite encapsulating digital government best practices for back-office processing and systems management to deliver service excellence public users.

- Back-Office Administration Tool – submission processing, task assignment, payment details, official document issuance, SLA
- Digital Service Registry – digital services management configurable for policy changes
- Performance Monitoring & Reports – government credibility, integrity and accountability

Common Services

Reusable services to save cost and time.

- National Authentication System – common authentication for all digital services
- People Data Services – trusted source of personal data
- Business Data Service – trusted source of business data
- Payment Module – payment documents, history and reports

Core & Development Modules

Administration Modules

- System administration
- User and group management
- Access control
- Audit trails

Rapid Digital Services Development Modules

- Powered by Java Enterprise Edition
- Technology agnostic
- Stable, secure and efficient
- Easy-to-use development tools
- Unique form-based digital service development
- Drag-and-drop form designer
- Graphical workflow mapping

Digital Government with a Return on Investment

A successful digital government initiative must benefit the society and economy within foreseeable time. It is crucial to garner quick wins with rapid and mass deployment of digital services, and to make these digital services as widely accessible as possible. EGP helps governments achieve these goals.

Potential Benefits for All Stakeholders

Benefits to the Government

- Winning trust and confidence from citizens
- Budget savings from lower total cost of system ownership
- Quick and mass production of digital services on extensible digital government platform
- Development of local Information and Technology competencies

Benefits to Individual Government Agencies

- Better management of digital services
- Better enforcement on service delivery efficiency
- Cost savings from reuse of central platform and common digital services

Benefits to Citizens

- More convenience in interaction with government digital services
- Time and cost savings
- Citizen empowerment through more transparency and better information access

For more information, please visit www.toppanecquaria.com

Every effort has been made to ensure the information included in this brochure is true and correct at the time of going to press. However, the products described herein are subject to continuous development and improvement, and the right is reserved to Toppan Ecquaria change their specifications at any time.

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